



Important information about the Birmingham and Solihull Rapid Diagnostic Service

Your GP has referred you to the Birmingham and Solihull Rapid Diagnostic Service (RDS) because they feel that you have symptoms that should be investigated by a hospital specialist as soon as possible. This is so the cause can be diagnosed quickly and any necessary treatment started.

To provide you with support the RDS team aim to provide you with as much information as possible whilst a diagnosis is being determined.

- Once your GP has referred you into our service, you will have an introductory phone call from the RDS team within 2 working days to arrange a face to face appointment.
- The RDS team will then call you into hospital for a comprehensive consultation with the lead clinician/clinical nurse specialist and discuss further testing where appropriate. The hospital will contact you directly to arrange your test appointment
- The RDS will confirm with you that you have received your test appointment and answer any questions. You will then go to the hospital for your tests.
- The RDS will contact you with your test results and to discuss and explain the next steps. This could be to start you on specific treatment or to refer you to an appropriate specialist team for further management. If you do not need to be seen by a specialist, you will be referred back to your GP

You should get your results within 28 days of your referral.

Please use this space to record any useful bits of information (e.g. contact numbers and names or any questions you think of before your phone call with the RDS team)

Hospital Appointment

Contact numbers/names

Questions

For a translation of this document or to request information in an accessible format, please email: RDS@uhb.nhs.uk

Our commitment to confidentiality

We keep personal and clinical information about you to ensure you receive appropriate care and treatment. Everyone working in the NHS has a legal duty to keep information about you confidential.

We will share information with other parts of the NHS to support your healthcare needs, and we will inform your GP of your progress unless you ask us not to. If we need to share information that identifies you with other organisations we will ask for your consent. You can help us by pointing out any information in your records which is wrong or needs updating.

Additional Sources of Information:

Go online and view NHS Choices website for more information about a wide range of health topics <http://www.nhs.uk/Pages/HomePage.aspx>

You may want to visit one of our Health Information Centres located in:

- Main Entrance at Birmingham Heartlands Hospital Tel: 0121 424 2280
- Treatment Centre at Good Hope Hospital Tel: 0121 424 9946
- Clinic Entrance Solihull Hospital Tel: 0121 424 5616
or contact us by email: healthinfo.centre@heartofengland.nhs.uk

Dear Patient

We welcome your views on what you thought of this patient information leaflet, also any suggestions on how you feel we can improve through our feedback link below:

- Patient Information Feedback email:
patientinformationleafletfeedback@heartofengland.nhs.uk

If you wish to make any other comments this can be done through the links listed below:

- Patient Opinion: www.patientopinion.org.uk
- I want great care: www.iwantgreatcare.org (Here you can leave feedback about your doctor)

Be helpful and respectful: think about what people might want to know about our patient information and this hospital and how your experiences might benefit others. Remember your words must be polite and respectful, and you cannot name individuals on the sites.

Information for Patients

If you have any questions you may want to ask about your condition or your treatment or if there is anything you do not understand and you wish to know more about please write them down and your doctor will be more than happy to try and answer them for you.