

April 2023

Bournbrook Varsity Practice Newsletter

Welcome to our Practice newsletter!



This Edition:

- Our new clinical room
- Join the PPG
- AccuRx Self Book
- Online Consultations
- Travel Vaccinations
- New Staff
- Social Media

Our new clinical room!

Through March we have been having some building work done at the Practice and we now have a lovely new large Nurse's consultation room!



Your PPG Needs YOU!

The PPG (Patient Participation Group) hold quarterly meetings and aims to act as the 'voice of patients', reflecting local views and opinions and thereby having a say in changes and decisions taken within the Practice.

If you would like to join, please leave your details with reception and we will be in touch.



Social Media

Did you know as well as our Website, we are on Facebook and Twitter?

Follow us to find regular updates about the Practice along with current NHS campaigns.



Online Consultations

There is a new function on our website homepage when you click on the 'Contact Us' icon. Through this you are able to submit admin queries (for example, requesting sick notes, ask about test results, order a repeat prescription), help about medical issues (contact us about a new or ongoing symptom) and see online advice.

This is monitored by our Admin Team who will read your request within 2 working days.



Request Advice or
Appointments

New Staff

Doctors

Dr Nadia Ahmad and Dr Noreen Grant have recently joined our team.

Additional Roles

Nicola, our Paramedic who works here every Monday sadly left on 24.04.2023. Mel has joined us to fill this role who will also be working here on a Monday.

Welcome all to the team!

Travel Vaccinations

Are you travelling soon?
Need Vaccinations?

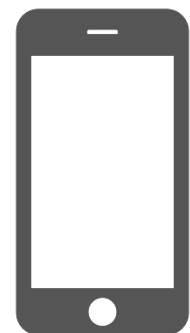
Please go online to our website and fill in our travel questionnaire, and then book an appointment with one of our Nursing Team, at least 8 weeks before departure.



AccuRx Self Book

This is a new functionality of accuRx (our text messaging service) where we can invite patients to self-book appointments for specific slot types which we have available in our clinical system.

You may now receive text messages from a member of the clinical team (i.e. if you have recent had blood tests and they would like you to book a routine appointment), and on that message there may be a self-book link which you can use rather than phoning through to the reception team.



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